

# THE PEOPLE CONCERN

Because everyone should be housed, healthy, and safe.



THEPEOPLECONCERN

The People Concern is one of Los Angeles County's largest housing and social service agencies. Guided by more than 60 years of experience, we strive to end homelessness and domestic violence throughout LA County. The People Concern follows a "whatever it takes" approach, striving to meet individuals where they are, regardless of the struggles they are overcoming. Our programs empower the most vulnerable among us to improve their quality of life – housed, healthy and safe – and become active participants in the community.

## BY THE NUMBERS FISCAL YEAR 23/24

**16,154**  
people served

**2,113**  
people permanently housed

**92%**  
retention rate for clients housed with  
The People Concern

**44,957**  
mental health services provided

**5,614**  
people served by outreach teams



## Craig's Story

The People Concern's comprehensive wraparound services allow us to serve people throughout their entire journey to housing. For people like Craig\*, this is lifesaving.

The Santa Monica outreach team first met Craig in Tongva park. Initially, he was very aggressive and struggling with substance use issues. The team continued to visit him, until one day, with no prompting, he asked about receiving mental health support and medication. Within a month, the outreach team was able to place him in temporary housing. With the help of The People Concern's housing department, he signed a lease for an apartment in Santa Monica. He was eager to begin grocery shopping, applying for jobs, and getting a library card. Thanks to the support of his case manager, Craig has been able to overcome many barrier and continues to work on his own growth.

\*Client's name has been changed for their anonymity



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[thepeopleconcern.org](http://thepeopleconcern.org)



# OUR 8 CORE SERVICES

## Outreach and Engagement



Over 5,000 people every year are served by our outreach teams. These teams are focused on bringing services to the streets, while developing trusting relationships with our unhoused neighbors.

## Housing Services



We provide both low-barrier interim housing and permanent supportive housing services to thousands of individuals across the county. Our ongoing services are the reason that 92% of people we support in housing never experience homelessness again.

## Money Management



We help clients earn income and manage their finances through government benefit navigation, budgeting assistance and financial counseling. 90% of money management enrollees in Los Angeles are enrolled at The People Concern; enrollees receive guidance and support on budgeting specifically for rent.

## Mental Healthcare



On-site and field-based mental health clinicians provide psychiatric care, including medication, to individuals struggling with severe or chronic mental illness. We also operate a mental health clinic in Skid Row, the Ron Beasley Wellness Center. Through these programs, our mental health team serves over a thousand clients a year.

## Medical Care



With access to onsite, mobile or in-home medical care, clients are able to maintain and improve their physical health, while relieving stress on public services. We also connect participants to various medical services, helping them utilize benefits such as Medicare or Medi-Cal.

## Life Skills & Wellness



We inspire and support growth by encouraging our clients to engage in a variety of life skills and wellness programs that focus on holistic development, skill building, artistic expression and healthy living. Our Life Skills and Wellness activities receive over 11,000 engagements a year.

## Domestic Violence Services



Through our domestic violence program, Sojourn, we offer shelters, support groups, workshops, legal services, and a 24-hour hotline, tailored to serve the specific needs of survivors. Our outreach and education team trains thousands of people every year with the goal of preventing and ending domestic violence.

## Harm Reduction



We utilize a harm reduction approach, focused on meeting our clients where they are. This includes distributing Narcan to our community, providing fentanyl test strips, and connecting people with substance use treatment options, including medically-assisted treatment.

