

NOTICE OF DATA BREACH

What Happened?

The People Concern recently identified and addressed a data security incident involving unauthorized access to one employee's email accounts. Upon discovering the incident, we took immediate action and changed the password for the account. We also initiated a thorough investigation and a cybersecurity firm was engaged to assist.

Our investigation determined that an unauthorized individual accessed some of our employees' email accounts on different dates between April 26, 2021 and December 9, 2021. The investigation was unable to determine whether any emails or attachments were accessed or viewed by the unauthorized party. In an abundance of caution, we are reviewing emails and attachments from the affected email accounts to identify personal information that may have been contained within the emails and attachments that may have been accessed.

What information was involved?

On March 16, 2022, we determined that some of the data included the personal information of some individuals affiliated with The People Concern including a limited number of clients and employees. The type of information potentially includes individuals' names, Social Security numbers, driver's license numbers, financial account numbers and medical information.

What we are doing.

We have taken steps to help prevent a similar incident in the future, including the implementation of additional security safeguards and controls for our email system. Additionally, for eligible individuals whose Social Security numbers and/or driver's license numbers may have been involved in the incident, we are offering complimentary credit monitoring and identity protection services through IDX.

What you can do.

For individuals whose information may have been involved, we recommend that they remain vigilant and review credit reports, financial account statements and medical bills for any unauthorized activity. If they see charges or any unauthorized activity, they should immediately notify the relevant financial institution or provider.

For More Information.

We take this incident very seriously and sincerely regret any concern this may cause. A dedicated call center has been established to answer any questions about this incident. If you believe you have been affected by this incident, please call the dedicated call center. The call center can be reached at (833) 909-4431, Monday through Friday, between 6:00am to 6:00pm, Pacific Time.