



IMPACT REPORT

Over the last year, our goal has been to take our agency to new heights. Since our merger of OPCC and Lamp Community in 2016, leadership and staff of The People Concern have worked tirelessly to increase our reach and impact in providing for our most vulnerable neighbors. We embraced the opportunity to extend across Los Angeles County to truly meet people where they are.

We are thrilled to share with you all that has been accomplished this year through your support. From multiplying our outreach teams across the County to expanding our Arts and Money Management programs from Downtown to the Westside, our agency continues to meet the ever changing needs of those we serve. However, the core of our work remains the same: **empowering people to rebuild their lives**. We housed exponentially more individuals this year — individuals who are proud to say they are now **formerly** homeless — 95% of whom will never be homeless again.

We have much to look forward to in the coming year: new partnerships with government agencies and innovative housing developers, groundbreaking programs, and further expansion of our work. We thank you for being key in this success as we continue to provide ongoing support and services to our neighbors most in need.

At The People Concern, we are committed to more than managing homelessness. We're here to end it. We are excited for the coming year and all that we can accomplish together toward creating a community where everyone is housed, healthy and safe.



A stylized, handwritten signature in black ink, appearing to read 'John Maceri'.

JOHN MACERI
CHIEF EXECUTIVE OFFICER

IN THE LAST YEAR

Data collected from July 2017 - June 2018



HOUSING

673 individuals moved into a home of their own, a 140% increase from the previous year!

OUTREACH

We expanded across Los Angeles County by creating **8 new multidisciplinary outreach teams**, DOUBLING our ability to meet individuals where they are at.

These new teams built relationships with **3,817 individuals** to connect them to life-saving services, with the end goal of housing.

MENTAL HEALTHCARE

416 program participants have improved their mental health through counseling, therapy, and groups.

SUBSTANCE ABUSE

An average of 160 individuals per month were empowered to improve their wellbeing by managing, reducing, or ending substance use through our services.

MEDICAL CARE

An average of 244 people per month had improved access to medical care.

WELLNESS PROGRAM

55% of the evaluated participants in our Wellness Program saw a decrease in their BMI. Of the smokers, 19% quit and 47% smoked less.

DOMESTIC VIOLENCE

Sojourn, our domestic violence program, brought increased safety to the lives of 1,624 individuals who have been connected to shelter, support groups, hotline calls, or service referrals.

INCOME SERVICES

We expanded our Money Management program from Downtown into the Westside, growing the program by 22% in its first year. 268 individuals are now financially stable and practicing fiscal responsibility.



FINANCIAL SNAPSHOT FY 2016 - 2017

PROGRAM, ADMINISTRATIVE, AND FUNDRAISING EXPENSES

ADMINISTRATIVE

\$3,352,670

10%

FUNDRAISING

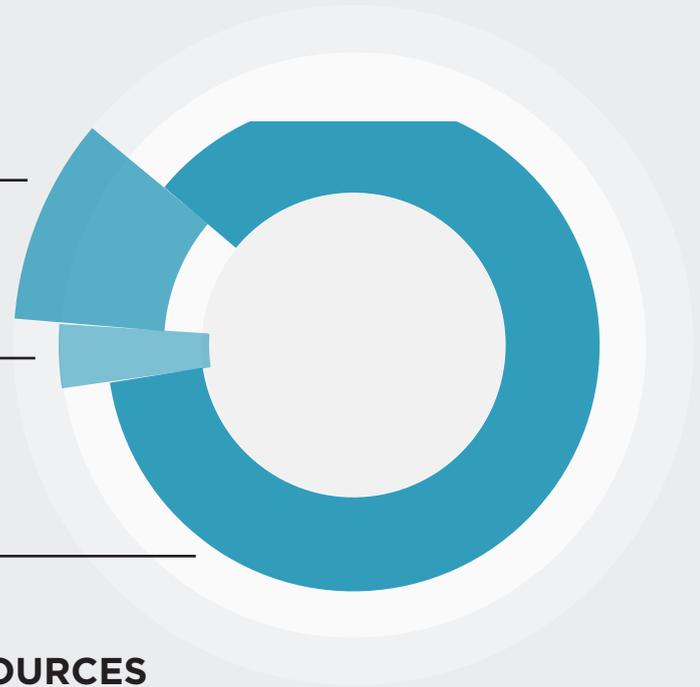
\$1,210,164

4%

PROGRAM

\$29,396,094

87%



PUBLIC AND PRIVATE REVENUE SOURCES FY16 - 17

PRIVATE

\$5,322,227

PUBLIC

\$25,876,602

The People Concern estimates a more than \$43 million annual operating budget for fiscal year 2018 - 2019.

Please visit thepeopleconcern.org for full financial reports.



THEPEOPLECONCERN

Because everyone should be housed, healthy and safe.
OPCC & LAMP COMMUNITY UNITED

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