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IAMP COMMUNITY



95%

of women and men living in Permanent Supportive Housing and receiving services through Lamp remain housed for one year or more. Lamp's housing retention rate has increased by 10% in the last three years, and is among the highest in the nation.

LAMP IS COMMUNITY

For 27 years, Board, staff and clients have come together with the mission to form a community supporting women and men who have survived—and overcome—homelessness. Lamp's community supports clients moving in new directions, and making new choices. We believe that everybody deserves a place to call home, and we make sure our community embraces all who are willing to join.

This report tells the story of Lamp in 2012. Lamp Community is a place where anyone can belong. There is no right or wrong way to access Lamp's program and services, which are as varied as the people who use them. Flexible and dynamic programming guarantees that Lamp is a refuge for those with few other places to turn.

YEAR IN, YEAR OUT, LAMP SHINES
AMONG SERVICE PROVIDERS
AS ONE OF LOS ANGELES'S
MOST RESPONSIVE AGENCIES.



A MESSAGE FROM DONNA GALLUP CHIEF EXECUTIVE OFFICER

I am amazed at how eventful my first two years at Lamp have been. The difficult economic times continue to present both challenges and opportunities, and in that time Lamp Community captured the opportunities to improve and increase services to the most vulnerable residents of LA. This past year, the agency both increased reach and refined services and programs to ensure we are meeting the needs of the community. I am so proud of Lamp's commitment to bring the highest quality mental health and homeless services to those who are most difficult to engage, have the most complex needs, and face so many challenges to securing and maintaining permanent housing.

This year Lamp will serve more than 2,000 women and men—our greatest reach yet. This number does not include the 30,000+ public showers Lamp provided or the 86,000+ meals served. These community services function as our service to the community. In an effort to reach those most vulnerable to dying on the streets, Lamp also expanded specialized programming for homeless and formerly homeless persons with HIV/AIDS and mental illness this year. This winter, Lamp will lead the County with the only PILOT Winter Shelter Program focused on housing chronically homeless adults.

I cannot thank enough Lamp's outgoing Board Chair, Mr. David Hurwitz, for his enduring 13 years of service. David's guidance and unwavering support of my transition at Lamp has been essential to making this agency what it is today. I am excited to welcome Lamp's incoming Chair, Mr. Jeffrey Moskowitz, and Vice-Chair, Mr. Gary Foster. They are both incredibly committed to the long-term sustainability of Lamp's services to the community and the individuals we serve.

Lamp has embarked on a number of strategic partnerships, and with your support we will walk alongside our partners as leaders to end homelessness in Los Angeles. Lamp's success is achieved through the hard work of our dedicated Board, employees, volunteers, the commitment of our funders and donors, and the formidable resiliency of our clients.

Finally, I am grateful to all of you, our donors, volunteers and friends, for your consistent support. I thank you from the bottom of my heart for allowing us to serve the community through your generosity.

Much has been accomplished at Lamp Community this past year. Under the dynamic leadership of Chief Executive Officer, Donna Gallup, our finances continue to improve, the professional needs of our staff are being addressed with ongoing training and support, and partnerships with other providers are being sought and formed.

Most importantly, the agency has increased the number of persons served by more than 500 men and women, expanding and improving programs to meet community needs. Lamp is now serving more than 350 clients through Permanent Supportive Housing, and is growing its capacity to serve clients who are senior or living with advanced stages of chronic disease including cancer and HIV/AIDS. Our new Wellness Center is up and running, making comprehensive mental health care available to the entire Skid Row community. Indeed, a broad array of services are now offered to both members and non-members alike, ranging from emergency housing and mental health support to banking and laundry and even hot showers.

Of equal importance, we remain committed to the core values with which Lamp was founded—non judgment, housing and services first, harm reduction—and always, compassion and understanding. In this respect we have benefited greatly from the steady hand of outgoing board chair, David Hurwitz, whose unwavering commitment to our members—the men and women we serve—has kept us focused on Lamp's mission of ending homelessness among the most vulnerable population in Los Angeles.

Much, of course, remains to be done. In an era of increasing economic uncertainty and decreasing social responsibility, there is more need than ever for the services Lamp provides. We invite you to join us in improving and extending our reach—both to the men and women we now serve, as well as the greater community of those yet to walk through our doors.



A MESSAGE FROM JEFFREY MOSKOWITZ BOARD CHAIR



MS. VIVIAN TERRESA GEORGE AND HER LONG ROAD HOME

Lamp's continuum of services were there for Vivian at every step of her way. From street outreach to emergency housing, family reunification and ongoing visits from Residential Intensive Support Teams (RIST), Lamp ensured that nothing fell through the cracks.



Ms. Vivian Terresa George has lived all of her life battling schizoaffective disorder—a struggle that led to more than 20 years of chronic homelessness. A mother of four, Vivian birthed three of her children into homelessness.

Despite shifting from shelters to sidewalks to shopping carts during this time, she never used illegal drugs and never abused alcohol.

From early childhood, Vivian would speak to the voices in her head. She had no idea she was sick—the voices were her friends. Vivian's mother, a Pentecostal minister, attributed her daughter's behavior to a demonic presence and for years attempted to eradicate Vivian's "friends" through religious rituals. After living under the extreme fear and mistrust of her mother while surviving long-term childhood sexual abuse, Vivian ran away from home. She was 15 and afraid of getting pregnant.

Due to her mother's early childhood policing, Vivian had learned to skillfully hide her disease from others. She was able to work and by her 20s, Vivian had become a licensed Certified Nursing Assistant (CNA) and a mother to her first-born daughter, Joy. Vivian worked as a home health aide. She lived with her patients in order to be available around the clock—until she could no longer hide her mental illness. Vivian eventually lost her CNA license and her daily battle with schizoaffective disorder began to fully take over.

From her 20s through to her 40s, Vivian desired to take control of own her life, to help her children to succeed, to live



fully, and to run a successful business. Vivian managed to head an auto detailing and recycling businesses, and had a taste of what her life could look like.

During this time period, though, Vivian's paranoia regarding the safety of her children became increasingly unmanageable. She could no longer work because the fear of her children undergoing abuse or being abducted—linked to her earlier traumas—obligated her to sit vigilantly outside her children's schools for six to eight hours at a time. She shifted in and out of increasingly vivid hallucinations, while her children learned to cope with a mentally ill mother.

In 2005, while she and her children were living out of an RV in Long Beach, Vivian suffered a major nervous breakdown. Believing that she could somehow get help on San Pedro Street, Vivian began walking with her children from Long Beach



to Skid Row. They slept on a sidewalk on Alameda Street, barely covered by an awning during the winter night's rain. Her children begged Vivian for a warm bed, warm food, and a safe place to live—so Vivian walked over to the nearest payphone and called Child Protective Services (CPS) to request that they be placed in foster care.

Vivian and her children existed in a living nightmare, and yet—even as Vivian exhibited easily identifiable schizoaffective or delusional behavior—not one service professional brought up the issue of mental illness. Shortly after giving up her children to CPS, Vivian attempted suicide. The County of Los Angeles Department of Mental Health (DMH) discovered Vivian in time to admit her and facilitate a proper diagnosis.

Vivian returned to a life of homelessness in Skid Row, even after the involvement of the DMH. She was living on the corner of 6th and San Pedro Street, when Stuart Robinson, Lamp's Director of Housing and Homeless Services, started "harassing" her, as she puts it, to "get in the house." After repeated encounters, it was Mr. Robinson who was able

to finally convince Vivian to agree to receive services and housing at the Frank Rice Access Center. Vivian credits this turn of events, and Mr. Robinson's efforts, with her life.

After years of support, coaching and caring, Krista Lewis, Lamp Advocate, was able to help Vivian find a medication regimen, stability, and a suitable apartment. From 2005 to 2011, Vivian's children lived in foster care with limited access to their mother. Today, the reunited family shares an apartment in Los Angeles. Vivian is finally managing her disorder thanks to psychiatry and therapy.

It is a humbling experience to speak with Vivian about her traumas, and her and her children's unbelievable resilience in the face of unimaginable circumstances. From Stuart Robinson, Krista Lewis, and the full community of support from Lamp, congratulations Vivian!



CONTINUUM OF CARE

SERVICES THAT MEET PEOPLE
WHERE THEY'RE AT

Lamp uses 27 years of trial and success in continuing to develop comprehensive programs that respond to the needs of homeless and formerly homeless individuals. Our clients struggle with extraordinary barriers to housing and services, including serious medical conditions and mental illness.

Clients access services through a variety of locations and modalities. Some seek one-time therapy or temporary assistance; others may request longer-term care. The following graphic is intended to depict the pathways into Lamp's services, and the intersections of those services that can eventually make up an entire individualized plan of care for each person who enters our community.

Join the community lampcommunity.org

100+

EMERGENCY BEDS

350+

IN PERMANENT
SUPPORTIVE HOUSING

600+

REACHED THROUGH
INTENSIVE SUPPORT
PROGRAMS

1300+

OUTREACH CONTACTS

30,000+

SHOWERS PROVIDED

86,000+

MEALS SHARED

TRANSFER STATIONS

Transfer stations represent linkage to services offered through the diverse array of Lamp's programs.

TRAIN LINES

Train Lines are a representation of Lamp's main program streams.

- > Wellness Center
- > Residential Intensive Support Teams (RIST)
- > Permanent Supportive Housing
- > Outreach
- > Member Resources

TRAIN STOPS

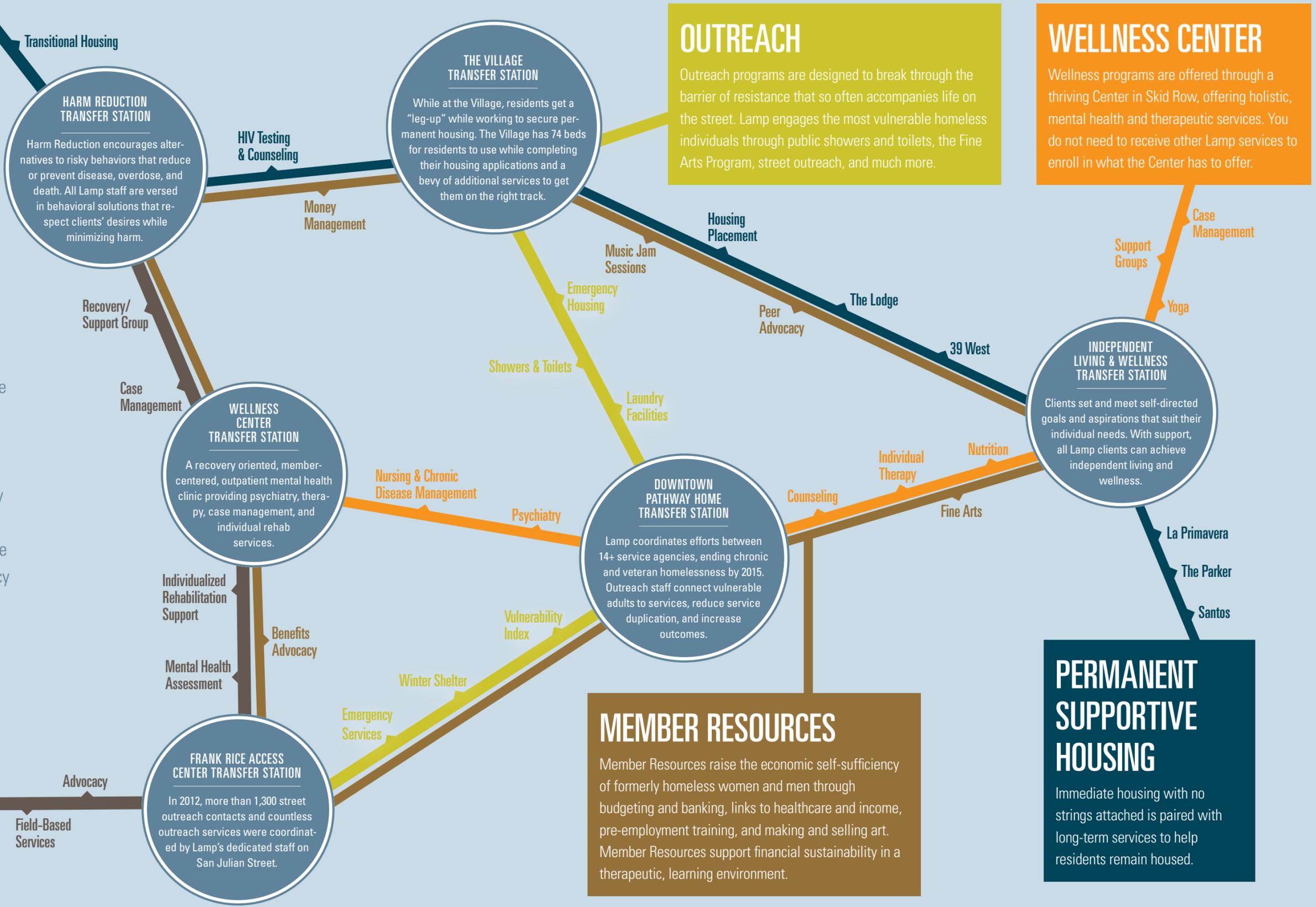
These are the services that support clients along their way.

- > Street Outreach
- > Emergency Housing
- > Emergency Services
- > Winter Shelter
- > Public Showers, Toilets, and Laundromat
- > Case Management and Advocacy
- > Housing Locator Services
- > Benefits Advocacy, pairing our clients with income and health care
- > Money Management
- > HIV/AIDS Testing and Case Management
- > On-site Nursing and Chronic Disease Management
- > Psychiatry and Medication Management
- > Counseling
- > Harm Reduction Services
- > Life Skills Support Groups
- > Peer Advocacy and Pre-Employment Training
- > Arts and Music Program

READY, STEADY... GO

The path to independent living may be a bumpy road. Partnering with Lamp, clients have a trusted co-pilot to help navigate each turn and get them where they want to go. Transfer Stations highlight opportunities for any one client to access services agency-wide. For example, while living in emergency housing at the Village, one may also receive psychiatric services through the Wellness Center and Benefits Advocacy through Member Resources.

RIST
Residential Intensive Support Teams provides supportive, field-based mental health services to clients living in permanent housing. Through intensive case management, RIST keeps clients well and off the streets.





LARRY DURGIN'S BRAVE NEW WORLD

Larry's journey to Lamp's community included stops in Louisiana, Texas, Florida, and California. His journey to recovery, though, began when he found the resilience inside of himself to start a new way of living.

Larry Durgin works and interns at Lamp, has perfect attendance, and is almost always smiling. You would not imagine, talking with Larry today, what his life was like just ten years and 1,800 miles ago.

Larry was born the eldest of three children in 1964, in Ville Platte, Louisiana—a small town not too far from Baton Rouge. Living in a place with few jobs and an even worse economy, Larry had difficulty finding work after graduating from high school in 1982. After struggling for a few years, Larry decided that the best option was to join the Navy. The Navy promotes exciting opportunities like travel, education, learning a trade, and the honor of doing service for your country, which all sounded good. Living in a highly charged environment for the first time, Larry started drinking and using cocaine socially with his fellow sailors, letting off steam and building camaraderie. What began as a recreational activity quickly evolved into a full-blown addiction fueled by peer pressure and stress. After two years of service, Larry's chemical dependency led to his discharge from the Navy, along his hopes to build a secure future through achievement.

Larry felt hopeless and strung odd jobs together, though each was lost to his addiction. Larry relied on his family to support him, but he resorted to stealing from them so that he could continue to use and was eventually cut-off. Larry bounced back and forth between Texas, Louisiana, and Florida over the course of the 80s and 90s, burning bridges between Larry and his family, friends, and employers. During this time he became a father, but did not maintain a relationship with his daughter's mother and lost ties to his daughter as well.

In 1992, Larry met a fellow addict who made Los Angeles, sound like paradise—the weather is exceptional, drugs are cheap and easy to obtain, and laws are lenient. He moved to California, but no matter what Larry did, his addiction sabotaged every effort he made to create stability and secure employment. This time, when Larry once again found himself jobless and homeless, he turned to Skid Row, a part of town that he had successfully avoided for years.

In 2002 Larry met Stuart Robinson, Lamp's Director of Housing and Homeless Services at the Frank Rice Access Center on San Julian Street. Mr. Robinson was there—at the moment when Larry was finally ready to accept services. During the next 4 years Larry was housed and receiving services from Lamp, though Larry's drug use worsened resulting in eviction. In the years following, he was arrested and jailed twice for battery, living homeless at times, and continuing to fall deeper with his addiction.

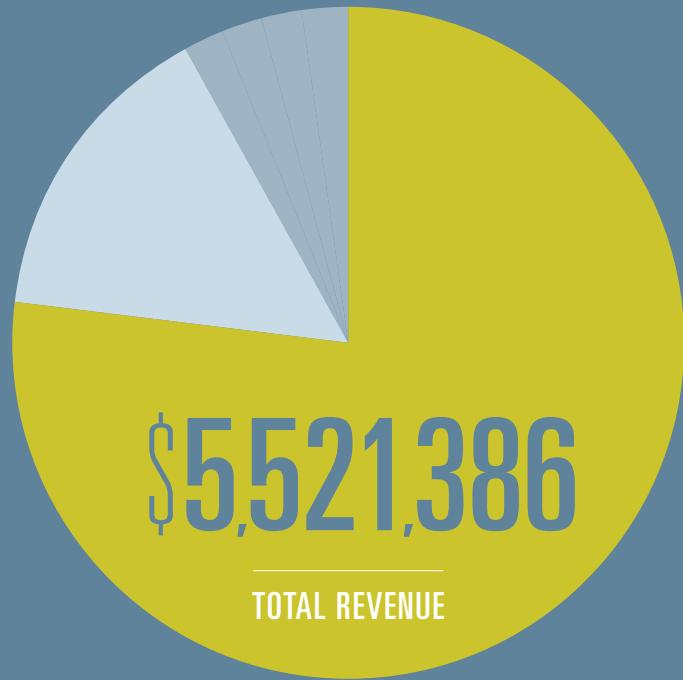
In Larry's own words, Lamp is the only place that Larry knew would continue to accept him and help him—through relapse, arrests, and evictions. Larry returned to Lamp for guidance, support, and community. In 2007, after completing court-ordered chemical dependency treatment, he reached out to Mr. Robinson once again seeking services and employment.

Today, Larry has achieved six years of sobriety, is a full-time employee at Lamp, and is forging plans for his future. Larry gives back to current Lamp clients with guidance and support, and feels that he is be able to help "bring people out of darkness." After 21 years, Larry visited his daughter and met his 12 year-old grand-daughter, and is working on their long-term relationship.

We at Lamp are so incredibly thrilled about Larry's accomplishments, his commitments to himself, his recovery, and as an integral part of Lamp's community. Thank you, Larry, for coming through our doors smiling every day, and sharing your gifts with all whom you encounter.

REVENUE

Thanks to community support, Lamp continues to expand revenue streams contributing to a full-range of critical and life saving services.



77%

GOVERNMENTAL

15%

CONTRIBUTIONS & GRANTS

8%

APARTMENT RENTAL INCOME
IN-KIND CONTRIBUTIONS
SPECIAL EVENTS
BUSINESS & PROGRAM

EXPENSES

Lamp's expenses represent the agency's investments in staff, clients and the Los Angeles community as a whole. By supporting Lamp, we support our homeless neighbors with permanent solutions toward self-sufficiency.

80%

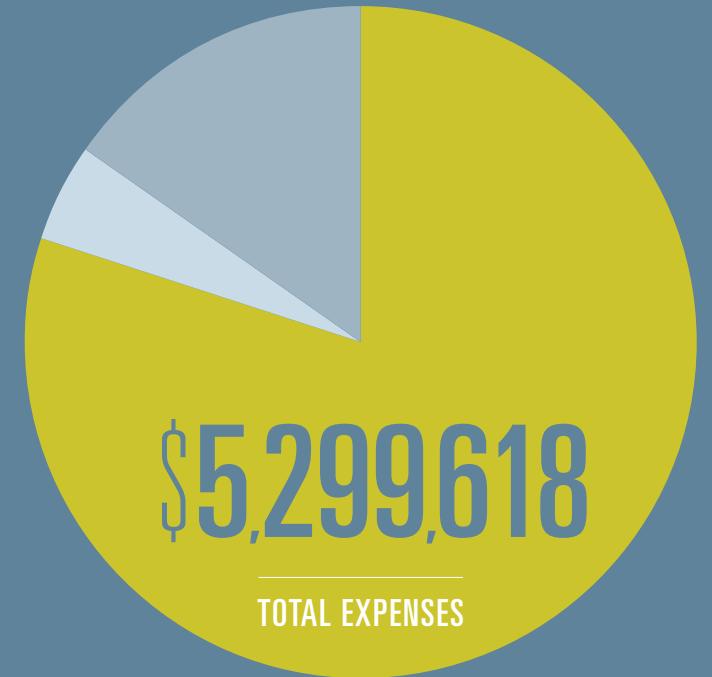
PROGRAM SERVICES

15%

MANAGEMENT & GENERAL

5%

FUNDRAISING



\$800k

Lamp's first annual Fall Affair raised more than \$80,000. The event honored *Los Angeles Times* columnist Steve Lopez, whose work has humanized homelessness and mental illness.

80%

of contributions go to directly support Lamp clients through programs and services. Only 5¢ of each dollar are spent on fundraising costs.

WITH GRATITUDE

Lamp Community could not carry out the incredible work highlighted in this report without your generous support, in-kind donations, and volunteer hours.

CORPORATIONS AND FOUNDATIONS

\$50,000 – \$100,000

California Community Foundation
Ralph M. Parsons Foundation
The Rose Hills Foundation

\$25,000 – \$49,999

Dan Murphy Foundation
Doerner Revocable Living Trust
Green Foundation
George Hoag Family Foundation

\$10,000 – \$24,999

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\$5,000 – \$9,999

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Janus Networks
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Whittier Trust Company

\$1,000 – \$2,499

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Deloitte & Touche
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\$250 – \$499

Big Sunday
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INDIVIDUALS

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\$50,000 – \$100,999

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\$25,000 – \$49,999

Anonymous

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Mr. Richard Welch
Andrew (Sandy) Wellman

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Ms. Amanda Beacom
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Cathedral of Our Lady of the Angels
Escrow Retro
Four Seasons Hotel
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Ms. Gianna Quinci
Ms. Susan Reinhart
Shelter Partnership
Sound Control Room, Inc
Staples Center Foundation
TCI Supply Inc.
Ms. Karen Wu
Ms. Lauren Yokomizo

250%

From December 2011 to December 2012, Lamp's Wellness Center enrollments increased by 250%. The Wellness Center is the only Medi-Cal certified center of its kind in Skid Row.

CONGRATULATIONS



Stuart Robinson, Director of Housing and Homeless Services, celebrates 15 years of service and dedication to Lamp clients. Lamp is deeply grateful for Mr. Robinson's work in the community.



Miguel Rivas, Facilities Maintenance Supervisor, also celebrates 15 years of service to Lamp. Thank you Miguel for the hard work.



Monica Potts, Peer Advocacy Coordinator, is recognized at Lamp's 2nd Annual Fall Affair for her exemplary service to the agency. Ms. Potts is the formidable vitality behind the Peer Advocacy Program, an agency-wide pre-employment training program for Lamp clients.

LAMP CELEBRATES THE GRAND OPENING OF THE NEW WELLNESS CENTER SITE OFFERING HOLISTIC, MENTAL HEALTH, AND THERAPEUTIC SERVICES.

In fiscal year 2012, Lamp increased reach by more than 25%, serving more than

2,000

WOMEN AND MEN

LAMP LAUNCHES THE PEER ADVOCACY PROJECT—A PRE-EMPLOYMENT TRAINING PROGRAM THAT INCLUDES A 90-DAY, HANDS-ON INTERNSHIP SUPPORTED BY LAMP STAFF. MANY PEERS SUCCESSFULLY GROW TO BECOME REGULAR LAMP VOLUNTEERS OR EMPLOYEES.

VOLUNTEERISM IS UP

LAMP WISHES TO THANK

Oshri Hakak
Daniel Lockman
Michael Paris, and
Ramiro Puentes

for their incredible investment of time, passion, and energy. These four men have contributed hundreds of hours assisting in the kitchen, in the art studio, and in the music room.

Big Sunday volunteers turned the outdoor spaces at the Lamp Lodge into a beautiful garden for residents to enjoy.



2012 BOARD OF DIRECTORS

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bethshootspeople.com

PRINTING
Apple Graphics, Los Angeles

RIST PROGRAM CAPACITY EXPANDS

300%

that translates into 75 more women and men placed in safe, permanent housing receiving comprehensive services.

LAMP HIGHLIGHTS



www.lampcommunity.org

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